Beacon Privacy Policy

Website and Subscription Privacy Notice | Effective: November 1, 2026 | Last updated: November 1, 2026

1. Scope and responsible entity

This Privacy Policy describes how BuildOne Partners ("BuildOne," "we," "us," or "our") collects, uses, discloses, and retains personal information in connection with the Beacon website, online checkout, subscription administration, customer support, and Beacon software service (collectively, "Beacon"). Beacon provides web-based dashboards and financial and operational reporting connected to a customer's Trimble Viewpoint Vista environment. This Policy applies to visitors, purchasers, customer contacts, and authorized users. It does not replace a customer's own privacy notices to its employees, clients, vendors, or other individuals whose information may appear in Vista data.

This Privacy Policy is intended to describe BuildOne's information practices and does not create contractual rights or obligations beyond those expressly established in the applicable Beacon Terms and Conditions or any separately executed agreement or End User License Agreement (“EULA”) between BuildOne and the customer, except to the extent otherwise required by applicable law.

2. Our role in handling customer data

For account, website, checkout, and business-contact information that we collect for our own business purposes, BuildOne generally determines the purposes and means of processing. For information that a business customer makes available through its Vista connection ("Customer Data"), BuildOne generally processes that information on the customer's behalf to deliver Beacon, subject to the Beacon Terms and Conditions, EULA, and any applicable data-processing addendum. The customer is responsible for determining what data it connects, who may access it, and what privacy notices or permissions are required. Applicable privacy laws may assign different legal roles depending on the specific processing activity. Customer is solely responsible for ensuring that it possesses all necessary rights, authorizations, consents, and other lawful bases to permit BuildOne to access and process Customer Data in connection with the Beacon services. BuildOne is entitled to rely upon Customer's representations and instructions concerning such authorization and shall have no independent obligation to investigate Customer's ownership of, or authority to provide access to, Customer Data, except as otherwise required by applicable law.

3. Information we collect

Account and contact details: names, business email addresses, organization, job title, account identifiers, user roles, login and authentication-related records, and support contact details.

Purchase and subscription information: product selection, subscription tier, number of users, order history, transaction status, billing contact, invoice information, and payment confirmation. Payment card information is collected and processed by Stripe, our third-party payment processor, rather than directly by BuildOne.

Beacon and Vista information: financial, operational, project, contract, report, configuration, and other data that the customer authorizes Beacon to retrieve from its Vista environment; some records may contain personal information.

Technical and usage information: IP address and browser user-agent recorded with sign-in sessions, audit logs, and license-acceptance records; authentication events; logs of administrative actions; and diagnostic error information.

Communications: information provided in support tickets, requests, product feedback, and business correspondence.

Cookies and similar technologies: information collected through essential website/session technologies and any optional analytics or advertising technologies actually deployed, as further described in Section 8.

4. How we use information

We use information as reasonably necessary to: (a) establish and administer customer accounts; (b) process purchases, payments, renewals, and billing; (c) authenticate users and manage permissions; (d) provide read-only Vista-connected reporting, dashboards, and customer-requested functions; (e) operate, maintain, troubleshoot, secure, and support Beacon; (f) communicate about subscriptions, changes, incidents, and service notices; (g) respond to inquiries and enforce contractual rights; (h) comply with legal, tax, accounting, and security obligations; and (i) analyze usage and improve Beacon, subject to the Beacon Terms, EULA and applicable law. Marketing communications, where used, are subject to applicable consent and opt-out requirements. We do not describe Beacon as a system of record or backup for Vista.

5. Vista connection and customer control

Beacon connects to the customer's live Vista environment using a dedicated read-only database login and does not write changes back to Vista. The customer controls its Vista licenses, connection authorization, access permissions, and source data. Beacon may retrieve and display the information the customer makes accessible through its configured connection. Beacon is designed to access Customer Data from the customer's Vista environment through a read-only connection. Beacon does not ordinarily maintain a permanent database containing copies of the customer's underlying Vista records. In providing the services, BuildOne may temporarily process, cache, or retain limited information as reasonably necessary for system functionality, performance, security, troubleshooting, and customer support, subject to applicable contractual obligations and law. Customer remains responsible for maintaining its underlying Vista records and appropriate backup procedures. BuildOne retains only the customer's saved views and filter settings, and short-lived in-memory caches of filter values used to improve performance. Spreadsheet exports are generated in the user's browser and are not ordinarily stored by BuildOne. Customers should avoid connecting data they are not authorized to share and should independently validate consequential financial or operational decisions against authoritative records.

6. When we disclose information

We may disclose information to: (a) service providers acting on our behalf, such as Microsoft Azure (application hosting and database), SMTP2Go (transactional email), and Stripe (payment processing), as well as other

infrastructure, identity, communications, and support vendors, subject to applicable agreements and safeguards; (b) the customer's authorized administrators and users, according to configured permissions; (c) professional advisers, auditors, insurers, and corporate affiliates as needed for legitimate business functions; (d) government authorities or other parties when legally required or necessary to protect rights, safety, or systems; and (e) a successor in a merger, financing, acquisition, reorganization, or sale of assets, subject to applicable law. We may use or disclose aggregated or de-identified information that does not reasonably identify a customer or individual, as permitted by law, the Beacon Terms, and EULA. BuildOne does not sell personal information and does not share personal information for cross-context behavioral advertising or targeted advertising, as those terms are defined under applicable U.S. state privacy laws. BuildOne may also identify business customers who use Beacon, including by sharing the customer organization name in customer lists, sales materials, or other business communications, unless the customer expressly opts out. Customers may opt out at any time by emailing beacon@buildone-partners.com. We will honor the opt-out for future voluntary customer-identification disclosures; it does not restrict disclosures necessary to provide Beacon, process transactions, comply with law, or meet existing contractual obligations. We will not disclose customer Vista financial records under this customer-identification permission.

7. Payments and checkout

Online purchases are processed through Stripe. Stripe collects and processes payment card credentials and fraud-prevention information in accordance with its privacy policy at https://stripe.com/privacy. BuildOne may receive transaction identifiers, billing details, payment status, and limited card metadata as needed to administer purchases. Card details are entered directly into Stripe's secure payment forms and are not transmitted to, stored on, or accessible by BuildOne or the Beacon application. Subscription charges, renewal terms, cancellation procedures, and refunds are governed by the accepted Checkout Order, Beacon Terms and Conditions, and EULA.

8. Cookies, analytics, and preferences

The website and Beacon may use cookies or similar technologies for login sessions, security, shopping-cart functionality, preferences, and site performance. The Beacon application does not currently use analytics, advertising, or other third-party tracking technologies. If we add optional analytics or advertising technologies, we will update this Policy and provide any choices required by applicable law. Additional details are available in our Cookie Notice at https://beacon.buildone-partners.com/legal/cookies. Browser and device settings may also permit cookie controls. Disabling essential technologies can impair checkout or account functionality. Beacon currently uses only first-party technologies: (a) strictly necessary cookies that maintain the signed-in session (up to 12 hours), a time-limited administrator support session (up to 2 hours), and the user's selected Vista connection; (b) temporary cookies used during single sign-on, when enabled, that expire after 10 minutes; and (c) preference cookies and browser local storage that remember display settings such as theme, page width, filter-bar state, and table grouping, which persist for up to one year or until cleared by the user.

9. Information security and incidents

We maintain administrative, technical, and organizational safeguards reasonably designed to protect Customer Data in our possession or control against unauthorized access, acquisition, use, alteration, or disclosure. These safeguards include encrypted, certificate-validated connections between Beacon and its database and between Beacon and customer Vista servers; secure, HTTP-only session cookies; AES-256-GCM encryption of stored Vista connection credentials; storage of user passwords only as salted bcrypt hashes; role-based access controls with

per-user report visibility; audit logging of sign-ins and administrative actions; and rate limiting on password-reset requests. No online service can guarantee absolute security. Customers must protect their own Vista environment, devices, credentials, and authorized-user permissions. If we confirm unauthorized access to or acquisition of Customer Data that compromises its security, confidentiality, or integrity, we will notify affected customers without undue delay and within the period required by applicable law, consistent with the Beacon Terms, EULA and any applicable data-processing addendum. To report a suspected security vulnerability or incident, contact beacon@buildone-partners.com with the subject line "Security," and include a description of the issue and any relevant details that will help us investigate.

Azure and identity safeguards. Beacon may rely on Microsoft Azure hosting and identity services. Geographic blocking, conditional access, MFA requirements, web application firewall policies, and international traffic routing are configurable security measures that may be implemented or modified based on risk and compliance requirements. This Policy does not guarantee that a particular geographic restriction or security configuration is active unless BuildOne separately confirms it.

10. Retention and deletion

We retain information for as long as reasonably necessary to provide Beacon, maintain accounts, fulfill orders, comply with legal and accounting obligations, resolve disputes, and protect security, subject to applicable law and contractual commitments. Following expiration or termination of a Beacon subscription, BuildOne may make available for export certain Customer account information, configurations, saved views, and other information actually maintained within the Beacon platform, to the extent provided in the Beacon Terms and Conditions and EULA. Because Beacon ordinarily accesses Vista records through a live connection and does not maintain a permanent database of the customer's underlying Vista records, BuildOne is not responsible for exporting, preserving, or restoring such underlying records. Customer remains solely responsible for maintaining and backing up its Vista environment and associated data.. Certain information may remain in ordinary backup cycles or be retained for legal holds, disputes, security, or statutory obligations. Because Beacon queries Vista data live, BuildOne does not retain copies of customer Vista records. When a user account is deleted, its sessions, saved views, layouts, and access permissions are deleted; where the user authored platform records, the account is deactivated instead. Audit logs and license-acceptance records are retained for security, compliance, and legal purposes. Database backups are retained for seven (7) days and then automatically expire.

11. Privacy rights and requests

Depending on the individual's location and applicable law, rights may include requesting access, correction, deletion, portability, information about disclosures, or limits on certain uses, and appealing a denied request. These rights may be subject to exceptions and identity verification. To submit a request concerning BuildOne-controlled information, contact beacon@buildone-partners.com or https://beacon.buildone-partners.com/legal/privacy-requests. For personal information contained in a customer's Vista-connected Customer Data, individuals should ordinarily contact the customer organization first; BuildOne will assist that customer as required by contract or law. We will not unlawfully discriminate against individuals for exercising applicable privacy rights. Notwithstanding anything contained in this Privacy Policy to the contrary, to the extent that any applicable federal or state privacy law affords an individual rights or protections greater than those expressly provided herein, this Privacy Policy shall be deemed amended to the extent necessary to comply with such law. BuildOne shall provide such rights and protections only to the extent required by applicable law, and nothing in this Privacy Policy shall be construed to voluntarily extend any statutory right, remedy, or protection to any person or circumstance not otherwise covered by such law.

12. International access and transfers

Beacon may be accessible to authorized users in countries outside the United States, subject to applicable law, sanctions, export restrictions, and security controls. Access from a country does not by itself establish that customer data is stored in that country. The location of data storage and processing depends on the Azure resources, configurations, integrations, and service providers actually used. Beacon's application and platform database are hosted on Microsoft Azure App Service and Azure SQL Database in the Azure Central US region, and database backups are stored within the United States. Customer Vista data remains on the customer's own Vista SQL Server, whose location the customer determines; Beacon queries it at the time of each request rather than copying it into BuildOne's database. Transactional email is delivered through SMTP2Go, and payments are processed by Stripe. Where required by law, BuildOne will provide information about hosting locations and cross-border transfer safeguards upon request.

International transfers. Where personal information is transferred from the European Economic Area, United Kingdom, Switzerland, or another jurisdiction that regulates cross-border transfers, BuildOne will use an applicable lawful transfer mechanism where required, which may include adequacy decisions, applicable standard contractual clauses, and supplementary safeguards. International access alone does not determine whether a regulated transfer occurs; the specific data flow and roles must be assessed.

Geographic access controls. BuildOne may use Microsoft Entra ID Conditional Access, multifactor authentication, Azure Web Application Firewall geographic filtering, Azure Front Door, or other security and routing controls to manage access by location, risk, and applicable restrictions. These are available configuration options, not a representation that every control is currently enabled. BuildOne may restrict access from particular jurisdictions or require additional verification where necessary for security, compliance, or operational reasons.

Sanctions and export compliance. Access to Beacon may be unavailable or restricted in jurisdictions or to persons subject to applicable U.S. sanctions, export controls, or service-provider restrictions. BuildOne may deny or suspend access as required to comply with law. Customers are responsible for ensuring that their authorized users comply with applicable access restrictions.

13. Children

Beacon is intended for business users who are at least 18 years old, consistent with the Beacon Terms, EULA. It is not directed to children, and BuildOne does not knowingly seek to collect children's personal information through Beacon accounts. Contact beacon@buildone-partners.com if you believe a child has provided information to us.

14. Third-party sites and services

Beacon may connect with Vista and other third-party services. Those services may have separate terms and privacy notices. References to Trimble, Viewpoint, and Vista describe interoperability and do not imply ownership or endorsement. BuildOne is responsible for its own privacy obligations and does not control independent third-party privacy practices.

15. Changes to this Policy

We may update this Privacy Policy as our services, vendors, or legal obligations change. We will post the revised Policy with a new "Last updated" date and provide additional notice when required by law or the Beacon Terms. Material contractual changes are governed by the applicable Beacon Terms and Conditions. Earlier versions may be requested at beacon@buildone-partners.com.

16. Contact and related terms

Privacy questions and requests: beacon@buildone-partners.com | BuildOne Partners, 12360 S. Industrial Drive East, Plainfield, IL 60585. Security concerns: beacon@buildone-partners.com.

Related documents: Beacon Software Purchase & Subscription Terms and Conditions: https://beacon.buildone-partners.com/legal/terms; Privacy Policy: https://beacon.buildone-partners.com/legal/privacy; Cookie Notice: https://beacon.buildone-partners.com/legal/cookies; all legal documents: https://beacon.buildone-partners.com/legal; any separately signed data-processing addendum. If a signed data-processing addendum applies, it governs processing matters within its scope in the event of a conflict, as stated in the Beacon Terms