BuildingPoint
SOFTWARE CONSULTING

Disaster Recovery

Bass Construction

Dallas, Texas

Project Description

Bass Construction was hit by a ransomware attack, damaging much of their Sage 300 data and shutting down back-office operations on Sage. After being told that their only option was to restore a backup (which did not exist at this point) Bass Construction contacted OnPoint for assistance.

The Solution

OnPoint immediately committed two expert resources to get Bass Construction up and going on Sage 300 as quickly as possible. OnPoint's data expert accessed the damage to the Sage 300 data while an OnPoint Project Manager managed tasks and the multiple resources at Bass Construction, OnPoint, as well as other 3rd parties with responsibility.

Project success required that all resources be working on one plan, with progress being tracked and managed by one person.

The Result

Bass Construction's Sage 300 data was re-built and the company was able to move forward with day-to-day processing.

A backup restore was NOT required!

How This Can Apply to Your Company

Ransomware and other challenges to your Sage 300 data are all too common. Be aware of ALL your options so that if this happens, you can make a go-forward decision based on what makes sense for you company.